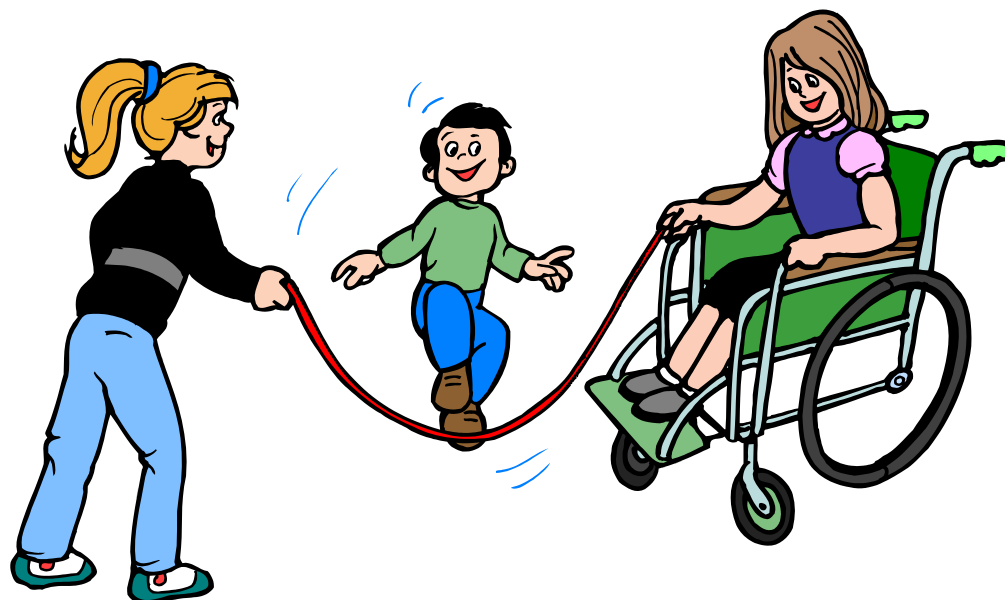
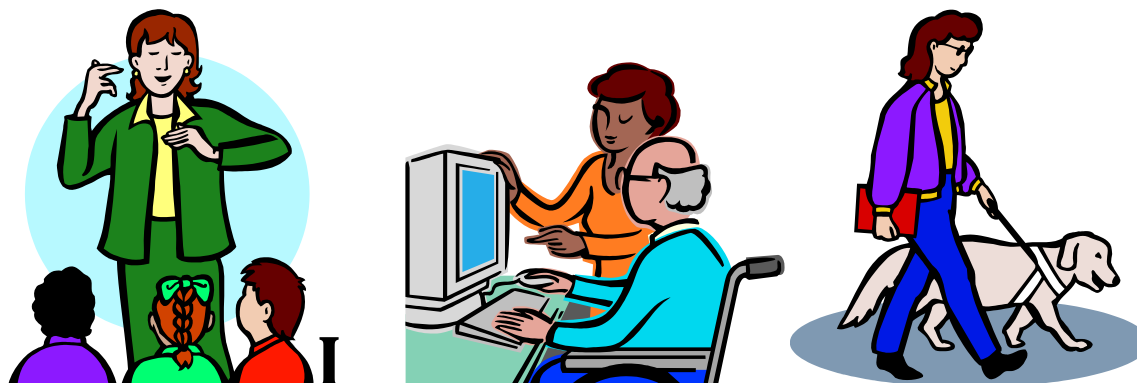


# ERIE COUNTY AGENCIES & SERVICES



## FOR INDIVIDUALS WITH DISABILITIES



**Erie County Office for the Disabled**

95 Franklin St.-Room 625

Buffalo, NY 14202

Phone 858-6215

[www.erie.gov/ecod](http://www.erie.gov/ecod)

Frank A. Cammarata III  
Executive Director

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## **AGENCIES & SERVICES FOR INDIVIDUALS WITH DISABILITIES**

### **ADVOCACY SERVICES**

#### **Catholic Diocese of Buffalo Disabilities Action Team**, 795

Main St., Buffalo, NY 14203, Sharon Urbaniak, Chairperson- tel. (716) 847-5514, [www.buffalodiocese.org/disabilities](http://www.buffalodiocese.org/disabilities)

Was established to assist our parishes to Open Doors, Minds and Hearts to total inclusion of our brothers and sisters with disabilities.

**Center for Self Advocacy Inc.**, P.O. Box 386, 725 Hertel Ave., Buffalo, NY 14207, tel. (716-316-2394), [www.centersa.org](http://www.centersa.org)

Help people with developmental disabilities work, advocate within their community and have an independent, productive lifestyle.

#### **Developmental Disabilities Alliance of WNY (DDAWNY)**,

7 Community Dr., Cheektowaga, NY 14225, tel. (716) 877-7007, [www.ddawny.org](http://www.ddawny.org)

A collaborative group of member voluntary agencies that deal with developmental disabilities.

#### **Ican (Independent Consumer Advocacy Network)**,

Neighborhood Legal Services, Inc., 237 Main St., Ste 400, Buffalo, NY 14203, Charles Marinaccio@ (716)847-0650, [www.icannys.org](http://www.icannys.org)

Program for people with Medicaid who need long-term care services. Will answer questions related to Medicare, Medicaid, long-term care, and your managed care plan

**NY START**, tel. 1-844-567-8278, [www.opwdd.ny.gov/NY-START/home](http://www.opwdd.ny.gov/NY-START/home)

Offers crisis prevention and response for individuals with developmental disabilities and complex mental/behavioral health needs. Also offers related clinically-based consultation and training to organizations throughout the community.

**New York State Justice Center for the Protection of People with Special Needs,**

Information: 1-800-624-4143; to report abuse and neglect: 1-866-373-2122, [www.justicecenter.ny.gov](http://www.justicecenter.ny.gov)

Provides assistance to callers who have questions or concerns regarding disability issues and connects individuals to appropriate services.

**Self-Advocacy Association of New York State (SANYS) -**

Western Region, 1200 East & West Rd., West Seneca, NY 14220; tel. (716) 517-2342, [www.western@sanys.com](mailto:www.western@sanys.com)

Run by, and for, people with developmental disabilities. This organization supports self-advocates and self-advocacy groups and encourages them to speak for themselves individually and collectively.

**Western New York Developmental Disabilities Regional Offices (DDRO),**

1200 East & West Rd., West Seneca, NY 14224, tel. (716) 517-2000, [www.opwdd.ny.gov](http://www.opwdd.ny.gov)

Provides services for the developmentally disabled.

**Western New York Independent Living, Inc. (WNYIL),**

3108 Main St., Buffalo, NY 14214, tel. (716) 836-0822, [www.wnyil.org](http://www.wnyil.org)

Assists in enhancing quality of life with programs that offer: independent living skills, advocacy, peer counseling, self help, leadership development, and family support. They also offer a Client Assistance Program (CAP) which offers support and advocacy in regards to vocational rehabilitation, and a Transportation Program.

## ***AMERICANS WITH DISABILITIES ACT (ADA)***

**Accessibility Services (A Program of United Spinal Association)**, 33 Leocrest Ct., West Seneca, NY 14224, 718-803-3782, ext. 7502, [www.accessibility-services.com](http://www.accessibility-services.com)  
Provides consulting services devoted exclusively to making our built environment accessible to people with disabilities.

**DBTAC-Northeast ADA Center**, Employment and Disability Institute, Cornell University, ILR School, 201 Dolgen Hall, Ithaca, NY 14853, tel. 1-800-949-4232, [www.ilr.cornell.edu/edi/dbtacnortheast](http://www.ilr.cornell.edu/edi/dbtacnortheast)  
Provide information, referrals, resources and training on equal opportunity for all and on the Americans with Disabilities Act.

**U.S. Department of Justice Americans with Disabilities Act ADA HOME PAGE**, [www.ada.gov](http://www.ada.gov)  
Toll-Free information line-800-514-0301 (voice) 800-514-0383 (TTY)  
Information and Technical Assistance on the Americans with Disabilities Act

## ***DEVELOPMENTALLY DISABLED, SERVICES FOR***

**Amherst Adult Day Services, 370** John James Audubon Pkwy, Amherst, NY (716) 689-1403, [www.amherst.ny.us](http://www.amherst.ny.us)  
Program of the Town of Amherst Department of Senior Services, which provides activities and programs to adults (age 18 and older) who are physically disabled, cognitively impaired or socially isolated.

**Aspire**, 2356 North Forest Rd., Getzville, NY 14068, tel. (716) 838-0047, [www.aspirewny.org](http://www.aspirewny.org)

Adult day services, children's services, employment services, school to adult life transition, healthcare, housing service coordination, recreation.

**Aurora Adult Day Services**, 101 King St.-Suite B, East Aurora, NY 14052, (716) 7652-4269, [www.auroraadultdayservices.org](http://www.auroraadultdayservices.org)  
Professionally supervised program that provides social, educational & recreational activities.

**Autistic Services, Inc.**, 4444 Bryant Stratton Way, Williamsville, NY 14221, tel. (716) 631-5777, [www.autisticservices.org](http://www.autisticservices.org)  
Services include: Medicaid Service Coordination (MSC); Plan of Care Support Services (PCSS); Respite; At-home Residential Habilitation/ Family Education and Training; Environmental Modifications; Adaptive Technology; Sibling Support Group; Lending Resource Library.

**Baker Victory Services**, 780 Ridge Rd., Lackawanna, NY 14218, (716) 828-9500, [www.bakervictoryservices.org](http://www.bakervictoryservices.org)  
Provides a wide range of services to children, youth & families in need, which include educational, residential, outpatient, adoption, foster care & dental services.

**Bornhava**, 25 Chateau Terrace, Buffalo, NY 14226, (716) 839-1655, [www.bornhava.com](http://www.bornhava.com)  
Early intervention & preschool program for children with developmental disabilities.

**Cantalician Center for Learning**. Pre-School Program & School Age Program-2049 George Urban Blvd., Depew, NY 14043, (716) 901-8700; Community Services- 665 Hertel Ave., tel. (716) 901-8900, [www.cantaliciancenter.org](http://www.cantaliciancenter.org)  
An educational, rehabilitative and occupational facility for the developmentally and physically disabled.

**Center for Self Advocacy, Inc.**, P.O. Box 386, 725 Hertel Ave., Buffalo, NY 14207, (716) 316-2394, [www.centersa.org](http://www.centersa.org)  
Help people with developmental disabilities work, advocate within their community and have an independent, productive lifestyle.

**Claddagh Commission Incorporated**, P.O. Box 266, Derby, NY 14047, tel. (716) 947-5857, [www.claddaghcommission.org](http://www.claddaghcommission.org)  
Dedicated to providing services that include residential services, family support, nursing, supportive work opportunities, and service coordination in a family-like setting.

**Community Services for the Developmentally Disabled**, 180 Oak St., Buffalo, NY 14203, tel. (716) 883-8888, [www.csdd.info](http://www.csdd.info)  
Service Coordinators provide assistance in regards to employment, housing, emergency shelter, in-home services, community-based services, specialty services (i.e., family services, senior services).

**Continuing Developmentally Services (CDS Monarch, Inc.)**, 860 Hard Rd. Webster, NY 14580, Tel (585) 341-4600, [www.cdunistel.org](http://www.cdunistel.org)  
A leading service and employment provider for individuals with developmental disabilities, in Upstate NY.

**DD Info Link**, (a program of the Olmsted Center for Sight), (888) 696-9211 or 2-1-1, [www.ddinfoLink.org](http://www.ddinfoLink.org)  
This website provides information about all non-profit and government agencies that provide services for people with developmental disabilities, their families, and the professionals who work with them. Search by keyword, category, or program/agency name.

**Early Childhood Direction Center**, c/o Women & Children's Hospital of Buffalo, 219 Bryant St., Buffalo, NY 14222-9988, tel. (716)880-3875 or 800-462-7653, [www.wchob.org/ecdc](http://www.wchob.org/ecdc)  
Provides support in the form of free information, referral and technical assistance to families, professionals and community agencies concerning children (birth-5 years old) with suspected or diagnosed delays or disabilities.

**Grace Community Services**, 1788 Penfield Rd., Penfield, NY 14526, tel. 585-672-2749, [www.gracecommunityservices.com](http://www.gracecommunityservices.com)  
Provides a variety of services to help individuals enrich their lives, whether in Grace Community homes, or in the community.

**Heritage Centers**, 101 Oak St., Buffalo, NY 14203, tel. (716) 856-4201, [www.heritagecenters.org](http://www.heritagecenters.org)  
Programs include: Allentown Industries (prepares individuals for a place in the workforce), educational programs for children, and in-home support services.  
Employ full-time attorneys who offer consultation, representation and advocacy to the developmentally disabled and their families regarding SSD, SSI, Medicaid/Medicare,  
Eligibility services through the Office of Mental Retardation and Developmental Disabilities, legal guardianship, supplemental needs and consumer debt.

**Heritage Christian Services**, 3790 Commerce Court, Suite 800, North Tonawanda, NY 14120, (716) 743-2020, [www.heritagechristianservices.org](http://www.heritagechristianservices.org)  
Serve children and adults with developmental disabilities through its homes, day programs, and respite care and service coordination.

**Learning Disabilities Association of WNY**, 2555 Elmwood Ave., Kenmore, NY 14217, tel. 716-874-7200, [www.laofwny.org](http://www.laofwny.org)

Provide an array of supports and services to individuals with learning disabilities, coordination (case management), leisure skill building, job coaching, residential services, art studio and gallery.

**Link Service Coordination**, 33 Randwood Ct., Getzville, NY 14068. tel. (716) 688-4883, [www.linkservicecoordination.org](http://www.linkservicecoordination.org)

Provide objective, unbiased, quick response service coordination to individuals with developmental disabilities of all ages.

**Lord of Life Adult Day Health Center**, 1025 Borden Rd., Depew, NY 14043, tel. (716) 668-8000, [www.lordoflife.us](http://www.lordoflife.us)

Social day program for adults which provides nursing, nutrition, transportation, personal care and caregiver services.

**Lutheran Service Society of New York**, 6680 Main St., Williamsville, NY 14221, tel. (716) 631-9212, [www.lssofny.org](http://www.lssofny.org)

A private, not-for profit social service agency that offers a variety of services to individuals, families, and children with developmental disabilities.

**OPWDD Region 1 – Western Front Door Contact, 1-800-487-6310**

For Individuals new to OPWDD services, individuals with an approved eligibility determination who has never received OPWDD services, and OPWDD eligible individuals that receive only MSC and/or FSS services.

**People, Inc.**, 1219 North Forest Rd., Williamsville, NY 14231, tel. (716) 634-8132, [www.people-inc.org](http://www.people-inc.org)

Provide children's services, senior services, disabilities services, health services, community outreach, employment services, day services, residential services..

**PRALID**, 2 Townline Circle, Rochester, NY 14623, tel. 585-442-6420, [www.pralid.org](http://www.pralid.org)

Provides programs that are developed to address the unique needs of each individual served.

**Preschool Learning Center**, 393 North St., Springville, NY 14141, tel. (716) 592-9331, [www.preschoollearningcenter.org](http://www.preschoollearningcenter.org)  
Serves children in a center-based program as well as therapeutic and special education services in their homes or in other community-based settings.

**Robert Warner M.D. Center for Children with Special Needs**, 219 Bryant St., Buffalo, NY 14222, tel. (716) 878-1260, [www.wchob.org/services](http://www.wchob.org/services)  
Provides comprehensive rehabilitation services consisting of diagnostic, evaluative and therapeutic services to children in Western New York.

**SKIP of NY (Sick Kids {Need} Involved People)**, 2805 Wehrle Dr., Buffalo, NY 14221, tel. (716) 626-2222, [www.skipofny.org](http://www.skipofny.org)  
Helps developmentally disabled children get home from hospitals and institutions to live with their families and participate in their schools and communities.

**Southeast Works**, 181 Lincoln St., Depew, NY 14043, (716) 683-7100, [www.southeast-works.org](http://www.southeast-works.org)  
Provides a variety of services and programs including: supported employment out in the community, pre-vocational services/workshops, family support services, vocational case management, Medicaid service coordination, remedial academics through computers, day habitation services, residential habilitation, self-advocacy, community residences, recreation, respite and transportation.

**Suburban Adult Services, Inc. (SASi)**, 960 West Maple Court. Elma, NY 14059, tel. (716) 805-1555, [www.sasinc.org](http://www.sasinc.org)

Not for profit organization which provides physically and mentally challenged individuals programs which include: employment training & placement, clinical and habilitation services, 24 hour residential care facilities, service coordination, recreation & therapeutic horsemanship.

**Western New York Independent Living, Inc. (WNYIL)**, 3108 Main St., Buffalo, NY 14214, tel. (716) 836-0822, [www.wnyil.org](http://www.wnyil.org)  
Assists in enhancing quality of life with programs that offer: independent living skills, advocacy, peer counseling, self help, leadership development, family support. They also offer a Client Assistance Program (CAP) which offers support and advocacy in regards to vocational rehabilitation, and a Transportation Program.

## ***EDUCATIONAL SERVICES.***

**Cantalician Center for Learning.** Pre-School Program & School Age Program-2049 George Urban Blvd., Depew , NY 14043, (716) 901-8701; Community Services- 665 Hertel Ave., tel. (716) 874-0913, [www.cantalician.org](http://www.cantalician.org)  
An educational, rehabilitative and occupational facility for the developmentally and physically disabled.

**Center for Handicapped Children Center (CHC Learning Center)**, 1085 Eggert Rd., Amherst, NY 14226, tel. (716) 831-8422, [www.chcrainbow.com](http://www.chcrainbow.com)  
Funded by NYS Education Department, provides health, educational, and therapeutic services for children (0-21 years) with multiple disabilities. Also provides occupational therapy, an early intervention program and home-based services.

**Heritage Education Program**, 1 Delaware Rd., Kenmore, NY 14217, tel. (716) 876-3901, [www.heritagecenters.org](http://www.heritagecenters.org)

Special Education/Therapy for children ages birth to 21 with identified disabilities. Also offer prevocational/vocational training and school-to-work transition services.

**Niagara University First Responders Disability Awareness Training**, Niagara University, Timon Hall, 121, P.O. Box 1941, Niagara University, NY 14109, tel. (716) 286-7355, [www.fr-dat.com](http://www.fr-dat.com)

Is in the process of developing curriculum for the training of police officers, fire fighters, emergency medical services and other first responders in NY State.

**Summit Educational Resources, Inc.**, 150 Stahl Rd., Getzville, NY 14068, tel. (716) 629-3400, [www.summited.org](http://www.summited.org)  
Serves to educate Western New York children with autism and other developmental disabilities. Also, has services which include training and consulting parents and professionals, research and clinic.

**Yad B'Yad/Hand in Hand**, 2640 No. Forest Rd., Getzville, NY 14068, [www.yadbyyad.org](http://www.yadbyyad.org), 716-204-5380  
Provides outreach, advocacy and program support that assists individuals with disabilities to achieve full participation, membership, and inclusion in Jewish life in WNY.

## ***EMPLOYMENT SERVICES***

**Ace Employment Services**, 327 Elm St., -2<sup>nd</sup> floor, Buffalo, NY 14203, (716) 884-5216, [www.restoration-societyinc.org](http://www.restoration-societyinc.org)  
Offer a range and continuum of vocational rehabilitation services that assist customers to choose, get and maintain preferred competitive employment positions.

**Adult Career and Continuing Education Services –**

**Vocational Rehabilitation (ACCES-VR)**-Buffalo District Office,  
508 Main St., Buffalo, NY 14202, tel. (716) 848-8001, TTY (716)  
848-8105, [www.acces.nysed.gov/vr/](http://www.acces.nysed.gov/vr/)

Provides vocational counseling and rehabilitation services to  
assist in obtaining successful employment outcomes for people  
with disabilities and their employers.

**Aspire of WNY's Individualized Career & Transition Services**

**(ICTS)**, Tri-Main Center, 295 Main St., Suite 422, Buffalo, NY  
14214, tel. (716) 836-7235, [www.aspirewny.org](http://www.aspirewny.org)

Provides Career Development opportunities for individuals over  
the age of 18, with Developmental and other Disabilities.

**Community Employment Services**, Learning Disabilities

Association of Western New York, 2555 Elmwood Ave., Kenmore,  
NY 14217, tel. (716) 874-7200, [www.laofwny.org](http://www.laofwny.org)

Assist individuals in obtaining and retaining a job. Employment  
services include: Pre- Vocational and Vocational Assessments,  
Placement Program, Supported Work Program.

**Goodwill Industries of Western New York, Inc.**, 1119 William

St., Buffalo, NY 14206, tel. (716) 854-3494,  
[www.goodwillwny.org](http://www.goodwillwny.org)

Helps individuals and families achieve a better life through work  
and independence.

**Innovative Placements**, PO Box 801, Buffalo, NY 14201,

Andrea Todaro, (716) 883-1793, cell (716) 566-0251,  
[www.innovativeplacementswny.com](http://www.innovativeplacementswny.com)

Placement service which matches clients to the hiring  
requirements of area employers and human resource  
professionals.

**New York Makes Work Pay**, Hotline-1-888-224-3272, 1-877-671-6844 TTD, [www.nymakesworkpay.org](http://www.nymakesworkpay.org)

Statewide initiative, funded by the Center for Medicaid Services, intended to improve the rate of employment among people with disabilities. Leadership provided to advance prospects for employment and economic self-sufficiency.

**New York State Commission for the Blind and Visually Handicapped (CBVH)**, tel. 1-866-871-3000, Buffalo Office is at 295 Main St., Buffalo, NY 14202, tel. (716) 847-3516, [www.ocfs.state.ny.us](http://www.ocfs.state.ny.us)

Services include a Vocational Rehabilitation Program and a Business Enterprise Program.

**Statler Center for Careers**, 1170 Main St., Buffalo, NY 14209, tel. (716-882-1025), [www.OlmstedCenter.org](http://www.OlmstedCenter.org)

Provide training for the blind, visually impaired and physically disabled individuals. Students learn technology and business skills for meaningful employment.

**See individual Developmental Disability Services (pages 3-6).**

## ***FOOD SERVICES***

**Angel Food Ministries**, Cazenovia Park Church, 520 North Legion Dr., Buffalo, NY 14210, tel. (716) 822-7925, [www.cazchurch.com](http://www.cazchurch.com)

Offer food items at a discounted cost. Menu items change on a monthly basis. This organization is non-denominational and there are no income guide lines to qualify. Delivery available for the disabled and shut-ins.

**Grocery Delivery Service**, 1482 Broadway, Buffalo, NY 14212, tel. (716) 894-7990, [www.easyfoodandlaundry.com](http://www.easyfoodandlaundry.com)

Food and laundry services, including delivery.

**Meals on Wheels for Western New York**, 100 James E. Casey Dr., Buffalo, NY 14206, (716) 822-2002, [www.mowbuffalo.com](http://www.mowbuffalo.com)  
Deliver daily nutritious meals to homebound seniors, handicapped individuals, and those suffering from chronic illness.

## ***HEARING AND SPEECH***

**Buffalo Hearing & Speech Center**, 50 East North St., Buffalo, NY 14203, tel. (716) 885-8318, [www.askbhsc.org](http://www.askbhsc.org)  
Offer innovative services to children and adults with communication and educational needs.

**Deaf Access Services (DAS)**, 2495 Main St.- Suite 347, Buffalo, NY 14214, tel. (716) 833-1637, TTY 833-5234, [office@wnydas.org](mailto:office@wnydas.org)  
Community and client services, job placement services, advocacy services, community awareness, e-newsletter, community lending library

**Hearing and Speech Center of WNY**, 2545 Sheridan Dr., Tonawanda, NY 14150, 716-833-4884, [www.hscwny.com](http://www.hscwny.com)  
Provide quality speech, language and audio logical services by highly trained professionals.

**Hearing Loss Association of WNY**, 750 Wehrle Dr., Buffalo, NY 14225, Don Van Auken, President, tel. (716) 875-1093, [donaldvanauken@aol.com](mailto:donaldvanauken@aol.com)  
Provide assistance and resources for people with hearing loss and their families to learn how to adjust to living with hearing loss.

**St. Mary's School for the Deaf**, 2253 Main St. Buffalo, NY 14214, tel. (716) 834-7200, [www.smsdk.12.org](http://www.smsdk.12.org)

Evaluates and diagnoses complex disorders and individualizes programs to meet each student's needs.

**Service Bridges**, 8666 Buffalo Ave., Niagara Falls, NY 14304, office tel. (716) 226-1402, interpreting service (716) 371-1390, [www.servicebridges.com](http://www.servicebridges.com)

Dedicated to providing the Deaf, Deaf-Blind, Hard of Hearing, and Late-Deafened communities across Western New York access to American Sign Language interpreters in support of the vision of a truly inclusive communication experience.

## **HOUSING**

**Belmont Housing Resources for WNY**, 1195 Main St., Buffalo, NY 14209, (716) 884-7791, [www.belmonthousingwny.org](http://www.belmonthousingwny.org)

Assists low and moderate income households in Western New York in obtaining housing: by producing and preserving housing units, and by professionally managing affordable housing.

**Erie County Department of Social Services Emergency Housing Unit**, 158 Pearl St., Buffalo, NY, (716) 858-6265, <http://www2.erie.gov/socialservices/>

Coordinate emergency shelter with local community partners, for eligible individuals. Also assists eligible individuals with personalized housing plans, apartment searches, transportation expenses, storage of personal items, and the acquisition of items needed to establish a household.

**Housing Opportunities Made Equal, Inc. (HOME)**, 1542 Main St., Buffalo, NY 14209, (716) 854-1400, [www.homeny.org](http://www.homeny.org)

Help to ensure that the people of Western New York have an equal opportunity to live in the housing and communities of their choice-through education, advocacy, enforcement of fair housing

laws, and the creation of housing opportunities. They provide an online form on their website to report discrimination.

**New York State Division of Human Rights**, Walter J. Mahoney State Office Bldg., Fifth floor-Suite 506, 65 Court St., Buffalo, NY 14202, (716) 847-7632

Contact to file housing or lending discrimination complaints under the New York Executive Law.

**NYHousingSearch.gov**, [www.nyhousingsearch.gov](http://www.nyhousingsearch.gov), 1-877-428-8844

A FREE public service provided by New York State Homes and Community Renewal (HCR) to list and find affordable, accessible homes and apartments across New York.

**Olmsted Housing**, Olmsted Center for Sight, 1170 Main St., Buffalo, NY 14209, tel. (716) 882-1025, [www.OlmstedCenter.org/programs/housing](http://www.OlmstedCenter.org/programs/housing)

Provide affordable one and two bedroom apartments to people with disabilities. One member of each household must have a visional or physical disability to qualify.

**United States Department of Housing and Urban Development**, Lafayette Court, 465 Main St., Buffalo, NY 14203, (716) 846-5785 or toll free 1-800-496-4294, To file housing discrimination case under federal law.

## ***LEGAL SERVICES***

**Client Advocacy Service**, (716) 886-1242

Provides legal representation to mental health clients for Social Security disability benefits, Supplemental Security Income, public Assistance, Medicaid & Food Stamps.

**Cuddy Law Firm, PC**, 145 East Genesee St., Auburn, NY 13021, (716) 868-9103, [www.cuddylawfirm.com](http://www.cuddylawfirm.com)  
Represents parents of special needs children in their efforts to secure appropriate educational and related services for their children.

**Erie County Bar Association Volunteer Lawyers Project Inc.**, (716) 847-0662, [www.eriebar.org/vlp.asp](http://www.eriebar.org/vlp.asp)  
Legal advice & representation for non-profit groups assisting the poor, the elderly, the handicapped, the disabled.

**LawHelp.org/NY**, [www.LawHelp.org/NY](http://www.LawHelp.org/NY)  
This on-line agency provides information regarding: consequences of criminal charges, consumer issues, disability issues, discrimination, education, family & juvenile services, housing, immigration, internet fraud, public benefits, seniors, taxes, veterans and military, and workers' rights.

**Legal Advocacy for the Disabled (LAD) Unit of the Erie County Department of Social Services**, 95 Franklin St.-11<sup>th</sup> floor, Buffalo, NY 14202, tel. (716) 858-2270, [www.erie.gov](http://www.erie.gov)  
Assist low-income people with the Social Security Administration Disability application process.

**Legal Aid Bureau of Buffalo, Inc.**, 237 Main St. #1602, Buffalo, NY 14203, 716-853-9555, [www.legal-aid-bureau-of-buffalo](http://www.legal-aid-bureau-of-buffalo)  
It is the mission of the Legal Aid Bureau to provide quality legal representation and advice to persons in need residing in Erie County, New York. The Bureau's Civil Legal Services Unit represents low-income individuals in a variety of civil matters that have a direct impact on their quality of life.

**Legal Services for the Elderly, Disabled or Disadvantaged of WNY Inc.**, (716) 853-3087, [www.lsed.org](http://www.lsed.org)

Services for problems with health care, social security, health care insurances (Medicare & Medicaid), Medicare Part D, nursing home & hospital issues, grandparents rights, protective services, mortgage foreclosures, predatory lending, and housing problems.

**Neighborhood Legal Services, Inc.**, 237 Main St.-4<sup>th</sup> floor, Buffalo, NY 14203, tel. (716) 847-0650, [www.nls.com](http://www.nls.com)

Handicapped rights, legal advice/representation to developmentally disabled, housing problems-landlord/tenant, housing discrimination, entitlements, protection advocacy for mentally ill individuals.

**New York State – Mental Hygiene Legal Service**, (716) 845-3650

Established to provide legal services and assistance to persons within the mental health and mental retardation/developmental disability systems who are in need of advocacy.

**United States Department of Housing and Urban Development**, Lafayette Court, 465 Main St., Buffalo, NY 14203, (716) 846-5785 or toll free 1-800-496-4294,  
To file a housing discrimination case under federal law.

**WNY Law Center Inc.**, (716) 855-0203, [www.wnylc.com](http://www.wnylc.com)

Housing discrimination complaints, mortgage foreclosures and disability discrimination complaints that are not in litigation.

***MENTAL HEALTH, SERVICES FOR***

**COMPEER of Greater Buffalo**, 135 Delaware Ave., Suite 210, Buffalo, NY 14202, tel. (716) 883-3331, [www.compeerbuffalo.org](http://www.compeerbuffalo.org)

Recruits, screens, trains, and matches adult volunteers and mentors for one-on-one friendships with children and adults receiving mental health services.

**Erie County Department of Mental Health**, 95 Franklin St., Rath Building-12<sup>th</sup> floor, Buffalo, NY 14202, tel. (716) 858-8530, [www.erie.gov](http://www.erie.gov)

Plans, administers, and coordinates a countywide system of community based programs for mental health, mental retardation, alcohol and substance abuse. Services are provided on a contract basis by other agencies, County departments, or directly by the department's Forensic Mental Health Division.

**Hillside Children's Center**, 131 Orchard Park Rd., West Seneca, NY 14224, tel. 585-256-7500, [www.hillside.com](http://www.hillside.com)

Dedicated to serving the needs of youth through providing mental health, child welfare, developmental disabilities, youth and family development, safety net, juvenile justice, and special education services.

**Horizon Health Services**, 3020 Bailey Ave., Buffalo, NY 14215, tel. (716) 831-1800, [www.horizon-health.com](http://www.horizon-health.com)

Not-for-profit Corporation that provides an array of comprehensive services to assist individuals with mental health and/or substance abuse issues.

**Jewish Family Service of Buffalo & Erie County**, 70 Barker St., Buffalo, NY 14209, tel. (716) 883-1914, [www.jfsbuffalo.org](http://www.jfsbuffalo.org)

Multifaceted agency which delivers services by highly qualified professionals in psychiatry, psychology, nursing, social work and rehabilitation counseling.

**Lakeshore Behavioral Health**, 255 Delaware Ave., Suite 300, Buffalo, NY 14202, tel. (716) 884-0888, [www.lake-shore.org](http://www.lake-shore.org)

Promotes self-sufficiency, wellness and recovery, and an enhanced quality of life for all individuals with mental illnesses and addictive disorders.

**Mental Health Association of Erie County, Inc.**, 999 Delaware Ave., Buffalo, NY 14209, tel. (716)886-1242, [www.eriemha.org](http://www.eriemha.org)  
Promotes mental health of the community through education, public information, prevention programs and training while supporting individuals and families living with mental illness.

**Mental Health Peer Connection**, 3108 Main St., Buffalo, NY 14214, tel. (716) 836-0822, ext. 126, [www.wnyil.org/mhpc](http://www.wnyil.org/mhpc)  
An agency of the WNY Independent Living that serves those who have been diagnosed with mental illness and/or substance abuse. They assist the individual through genuine peer mentoring in getting and staying out of institutions, maximizing community living, and/or becoming employed.

**Mid-Erie Counseling and Treatment Services**, 1526 Walden Ave., Suite 400, Cheektowaga, NY 14225. (716) 895-6700, [www.mid-erie.org](http://www.mid-erie.org)  
Promote mental health by offering child and adult mental health services and chemical dependency services.

**NAMI (National Alliance on Mental Illness in Buffalo & Erie County)**, P.O. box 146, Buffalo, NY 14223, (716) 226-6264, [www.namibuffalony.org](http://www.namibuffalony.org)  
A volunteer membership organization that supports families coping with a loved one who has a serious mental illness, advocates for improved mental health services and programs, and works to end the stigma associated with mental illness.

**Northwest Community Mental Health Center**, PO Box 657, Buffalo, NY 14213, tel. (716) 882-2127, [www.mentalhealthsevicebuffalo.com](http://www.mentalhealthsevicebuffalo.com)

Services include counseling services, psychiatric services, substance abuse services, and drug and alcohol treatment.

**Restoration Society**, 66 Englewood Ave., Buffalo, NY 14214, tel. (716) 832-2141, [www.restoration-societyinc.org](http://www.restoration-societyinc.org)

Their mission is to assist all persons with mental health conditions to be successful and satisfied in environments of their choice.

Services include: Homelessness, Housing, Community Integration and Wellness, Benefits Advisement, Parenting Support, Financial Literacy, Work Support, and an Amity Club.

**Spectrum Human Services**, 326 Orchard Park Rd., West Seneca, NY 14224, tel. (716) 828-1719, [www.shswny.com](http://www.shswny.com)

Services offered include a 24/7 Crisis Response for Families & Youth (C.A.R.E.S.), mental health counseling, chemical dependency counseling, and mental health and skills-building services.

### ***PHYSICALLY CHALLENGED, SERVICES FOR***

**Buffalo Wheelchair**, 1900 Ridge Rd.-Suite 13, West Seneca, NY, tel. (716) 675-6500, 1-888-451-0700, [www.buffalowheelchaircom](http://www.buffalowheelchaircom)

Offers free in-home evaluations regarding custom mobility needs, technology and rehabilitation, and medical equipment.

**Main Mobility**, 9580 Main St., Clarence, NY 14031, tel. (716) 759-6811, [www.mainmobility.com](http://www.mainmobility.com)

Offer a full line of wheelchair accessible vans and conversions.

**Pride Center of Western New York Special Needs Equality Group (SNEG)**, 206 So. Elmwood Ave., Siobhan Fitzgerald-

Cushing @716) 852-7743, ext. 3418,  
[www.sfitzgerald@pridecenterwny.org](mailto:www.sfitzgerald@pridecenterwny.org)

Created to work with the community to make WNY a safe, healthy and satisfying place for lesbian, gay, bisexual, transgender, and queer identified people who have physical disabilities.

**The SCOOTER Store**, toll free 1-800-391-7237,  
[www.thescooterstore.com](http://www.thescooterstore.com)

**United Spinal Association**, 130 South Elmwood-Suite 641,  
Buffalo, NY 14202,  
(716) 857-3338,  
[www.unitedspinal.org](http://www.unitedspinal.org)

Serving our veterans regarding healthcare and service locating, veterans' benefits, legislative issues, accessible travel, spinal cord issues, benefits counseling, social services, adaptive sports and recreation, self-advocacy, and peer counseling.

## ***RECREATIONAL PROGRAMS FOR THE DISABLED***

**Cradle Beach**, 8038 Old Lake Shore Rd., Angola, NY 14006, tel.  
(716) 549-6307, [www.cradlebeach.org](http://www.cradlebeach.org)

Serve the needs of children with disabilities and those who come from disadvantaged backgrounds. Summer Camp, Respite Program among services offered.

**Excalibur Leisure Skills**, 90 North Dr., Buffalo, NY 14216, tel.  
(716) 831-3188, [www.excaliburl.org](http://www.excaliburl.org)

COST-FREE Boating & Fishing Opportunities for the Disabled and Disadvantaged.

**Graceful & Gifted** Dance Program, 5000 Saunders Settlement Rd.-Bay #3, (716) 946-7909

Offers day and evening programs for individuals with special needs, ages 3-adult, with developmental disabilities. Programs are beneficial to those with autism, learning disabilities, and mental retardation, as well as those who are deaf & hearing impaired, blind & visually impaired, and physically handicapped.

**Great Lakes Water Sport Institute**, 3621 Stony Point Rd., Grand Island, NY 14072, tel. (716) 553-7670, [www.communitywatersportscenter.org](http://www.communitywatersportscenter.org) and [www.wnyadaptivewaersports.org](http://www.wnyadaptivewaersports.org)

Adaptive water sports such as sailing, kayaking, fishing.

**High Hurdles Therapeutic Riding Program of Suburban Adult Services, Inc. (SASi)**, 960 West Maple Court, Elma, NY 14059, tel. (716) 805-1555, [www.sasinc.org](http://www.sasinc.org)

Offer a therapeutic riding program for emotionally and physically challenged individuals.

**Lothlorien Therapeutic Riding Center**, 15 Reiter Rd., East Aurora, NY 14052, (716) 655-1335, [www.lothlorientrc.org](http://www.lothlorientrc.org)  
Provide horsemanship and horse back riding opportunities for individuals of all ages with cognitive, physical, emotional and learning disabilities.

**Miracle League of WNY**, P.O. Box 833, Grand Island, NY 14072, (716) 773-9600. [www.miracleleaguewny.org](http://www.miracleleaguewny.org)

Provide an opportunity for anyone with mental and/or physical challenges to play baseball.

**Museum of disABILITY History**, 3826 Main St., Amherst, tel. (716)629-3626  
[www.museumofdisability.org](http://www.museumofdisability.org)

A project of People Inc., and chartered by the NYS Department of Education Board of Regents.

**People and Places**, 76 Riley St., East Aurora, NY 14052, (716) 937-1813, [www.people-and-places.org](http://www.people-and-places.org)  
Vacations for adults with developmental disabilities.

**SABAH**, 2607 Niagara St., Buffalo, NY 14202, tel. (716) 362-9600, [www.sabahinc.org](http://www.sabahinc.org)  
Offer skating programs that serve the developmental and recreational needs of children, youth and adults with all types of disabilities.

**SCORE-STRIDE Center for Outdoor Recreation and Education**, 2182 State Route, 203 Chatham, NY 12037, (518) 598-1279, [www.stride.org](http://www.stride.org)  
An 86 acre camp retreat for special needs individuals. Offers fishing, kayaking, snowshoeing, cross country skiing, tent camping, and archery shooting. Summer program available to ALL youth participants with special needs and weekend retreats for Veterans and their families.

**Special Olympics New York**, Western Region, 8207 Main St., Suite 13, Williamsville, NY 14221, contact Amy Neveaux @ (716) 580-3824 or [aneveaux@nyso.org](mailto:aneveaux@nyso.org)  
Provide year-round sports training and athletic competition in a variety of Olympic-style sports for all children and adults with intellectual disabilities. Also, volunteers of all ages, abilities and interests are needed year round.

**SubZero Flurries**, 2500 Commerce Pkwy., Lancaster, NY 14086, tel. (716) 510-5677, [www.subzeroallstars@me.com](http://www.subzeroallstars@me.com)  
Special Needs Cheerleading

## ***SUPPORT GROUPS***

**Agape Parents Fellowship, Inc.**, 3280 South Park Ave.,  
Lackawanna, NY 14218, tel.(716) 827-5407,  
[www.info.agapeparentsfellowship.org](http://www.info.agapeparentsfellowship.org)

Dedicated to providing support services to parents and loved ones with disabling conditions.

**Bornhava Men's Forum**, 25 Chateau Terrace, Buffalo, NY  
14226, [www.bornhava.com](http://www.bornhava.com)

Men's forum open to fathers and male caregivers of children with special needs which meets once a month.

**Bright Options Family Services, Inc.**, 2372 Genesee St.,  
Cheektowaga, NY 14225, tel. (716) 891-7996,  
[www.ddinfo.org](http://www.ddinfo.org)

Provide parenting training services to parents with developmental disabilities.

**Connected Parents**, email Stephanie at [connectedparentWNY@gmail.com](mailto:connectedparentWNY@gmail.com) or visit: [facebook.com/ConnectedParents](https://facebook.com/ConnectedParents)  
Monthly support group for parents and caregivers of children of all ages with Cerebral Palsy.

**Crisis Services, Inc.**, 24 hour hotline-tel. (716) 834-3131, Kids Helpline- tel. (716) 834-1144, Homeless Hotline-tel. (716) 835-6225, [www.crisisservices.org](http://www.crisisservices.org)

Staffed with professionals who are trained to assist callers that are in a crisis situation.

**GKSN: Grandparents of Kids with Special Needs**, The Sibling Support Project and the Kindering Center, [www.gksn.org](http://www.gksn.org)  
On the GKSN website, grandparents have a chance to meet other grandparents through their Yahoo and Facebook groups, share ideas for supporting their kids and grandkids, and even post pictures.

**Headway of Western New York, Inc.**, 2635 Delaware Ave., Buffalo, NY 14216, tel. (716) 408-3100, [www.headwayofwny.org](http://www.headwayofwny.org)  
Support and advocacy agency for survivors of brain injury and their families. Services include recreational programs, support groups, training & educational programs and a resource library.

**LD Parents Connect**, [www.ldparentsconnect.org](http://www.ldparentsconnect.org)  
An on-line community service for New York State parents and family members of individuals with learning disabilities, to assist in seeking information and support to deal with school, community, and family issues.

**Parent to Parent of NYS Western Region**, 1200 East & West Rd., West Seneca, NY 14224, tel. 800-305-8813, [www.parenttoparentnys.org](http://www.parenttoparentnys.org)  
A place where families of individuals with special needs and the professionals who serve them can meet and share information.

**The Parent Network of WNY**, 1000 Main St., Buffalo, NY 14202, tel. (716) 332-4170, [www.parentnetworkwny.org](http://www.parentnetworkwny.org)  
Provides parents and caregivers of children with special needs information on workshops and conferences, resource material, and acts as a referral service.

## ***TRANSPORTATION SERVICES***

**Boulevard Van City**, 2708 Niagara Falls Blvd., Niagara Falls, NY 14304, (716) 731-4335, [www.vancitymobility.com](http://www.vancitymobility.com)  
Specializes in providing mobility solutions for the physically challenged.

**Caring Harts Transport**, 599 Holland Rd., Arcade, NY 14009. (716-457-3051), [www.info@caringhartswny.com](mailto:www.info@caringhartswny.com)

Curb-to-curb and door-to-door service for wheelchair transport to medical appointments.

**Carrier Coach**, 271 Buffalo St., Gowanda, NY 14070, Buffalo Area: (716)-337-0200, [www.carriercoach.com](http://www.carriercoach.com)  
Special needs adult transportation and special needs student transportation.

**Main Mobility**, 9580 Main St., Clarence, NY 14031, (716) 759-6811, [www.mainmobility.com](http://www.mainmobility.com)  
Provide accessible vehicles and modifications to enhance the independence of physically challenged individuals.

**NFTA-Metro**, 181 Ellicott St., Buffalo, NY 14203, tel. (716) 855-7226, TTD (716) 855-7289,  
[www.nfta.com/metro/special\\_services.asp](http://www.nfta.com/metro/special_services.asp)  
Special services for the disabled include Paratransit Access Line (PAL) and the Reduced-Fare Card Program. Call (716) 855-7211, TDD 800-662-1220, for more information.

**We Care Transportation**, 401 East Amherst St., Buffalo, NY 14215, tel. (716) 838-0348, [www.wecaretrans.com](http://www.wecaretrans.com)  
Deliver health and human services transportation to the Western New York community.

**Western New York Independent Living, Inc. (WNYIL)**, 3108 Main St., Buffalo, NY 14214, (716) 836-0822, [www.wnyil.org](http://www.wnyil.org)  
Transportation Program offered.

## ***VISUALLY IMPAIRED, SERVICES FOR***

**National Federation of the Blind (Buffalo Office), 583**  
Delaware Rd., Buffalo, NY 14223, (716) 877-1688,  
[www.buffalonfb.org](http://www.buffalonfb.org)

Provide public education about blindness, information and referral services, scholarships, literature and publications about blindness, aids and appliances for the blind, advocacy services and emotional support.

**New York State Commission for the Blind and Visually Handicapped (CBVH)**, tel. 1-866-871-3000, Buffalo Office is at 295 Main St., Buffalo, NY 14202, tel. (716) 847-3516, [www.ocfs.state.ny.us](http://www.ocfs.state.ny.us)

Services include: Vocational Rehabilitation Program, Business Enterprise Program, Children's Program, Transition Program, Summer Recreation Program, Equipment Loan Fund, and Independent Living Program.

**New York State Education Dept. (NYSED) Talking Book & Braille Library** @ [www.nysl.nysed.gov/tbbl](http://www.nysl.nysed.gov/tbbl)

**Niagara Frontier Radio Reading Service**, 1199 Harlem Rd., Cheektowaga, NY 14227, Robert Sikorski at tel. (716) 821-5555, [www.bobsikorski@cs.com](mailto:www.bobsikorski@cs.com)

**Olmsted Center for Sight**, 1170 Main St., Buffalo, NY, tel. (716) 882-1025, [www.olmstedcenter.org](http://www.olmstedcenter.org)

Services include: orientation and mobility instruction, housing, Early Education Program, rehabilitation, vision clinic, senior vision services, resource center, manufacturing, education center and auditorium, job training at Statler Center, employment services.

**Service Bridges, Inc.**, (716) 226-1402, [www.servicebridges.com](http://www.servicebridges.com)  
For all interpreting, Deaf advocacy and ASL education needs.

**Western New York Center for the Visually Impaired**, 3070 Transit Rd., West Seneca, NY 14224, tel. (716) 668-1166, [www.visionaware.org/western](http://www.visionaware.org/western)

Provide low vision evaluation and assistive products, in-home rehabilitative services, computer training, and counseling.

## **OTHER SERVICES**

**BARK-AND-RIDE**, (716) 597-1481, [www.bark-and-ride.com](http://www.bark-and-ride.com)

A pet taxi service that provides safe and stress-free transportation for your pets.

Call owner Jackie Blachowski, for an appointment! Jackie is certified with the American red cross pet CPR.

**Epilepsy Association of WNY**, 339 Elmwood Ave., Buffalo, NY 14222, (716) 883-5396, [www.epilepsywny.org/services](http://www.epilepsywny.org/services)

A nonprofit organization that offers professional services to individuals with Epilepsy and other seizure disorders, and their families.

**Erie County Fair Housing Partnership**, [www.ecfhp.org](http://www.ecfhp.org)

Includes the following organizations: Housing Opportunities Made Equal (HOME), tel. (716) 854-1400; US Department of Housing and Urban Development (HUD), tel. (716) 551-5755; The New York State Division of Human Rights, tel. (716) 847-7632; Neighborhood Legal Services, tel. (716) 847-0650; City of Buffalo Fair Housing Officer, tel. (716) 851-4212.

Not-for profit entity committed to promoting equal opportunity in housing.

**Erie County Veterans Service Agency**, 95 Franklin St., Suite 800, Buffalo, NY 14202, tel.(716) 858-6363, [www.erie.gov/veterans](http://www.erie.gov/veterans)

Offers free services to veterans that will help with gathering information and presenting claims for veteran benefits.

**Jewish Community Center**, 2640 North Forest Rd., Getzville, NY 14068, (716) 688-4033, [www.jccbuffalo.org](http://www.jccbuffalo.org)

Its mission is to build and strengthen the Jewish and Western New York communities by providing recreational, educational, cultural and social programs and services that are consistent with Jewish values.

**Journey's End Refugee Services, Inc.**, 2495 Main St., Suite 317, Buffalo, NY 14214, (716) 882-4963, [www.jersbuffalo.org](http://www.jersbuffalo.org)

Provides refugees with the resources and support they need to become healthy, independent, contributing members of the community.

**Native American Community Services**, 1005 Grant St., Buffalo, NY 14207, tel. (716) 874-4460, [www.nacswny.org](http://www.nacswny.org)

Provide services for the off-reservation Native American community that include the following services: family services, economic self-sufficiency, health and wellness, youth services and community support services.

**St. Luke's Mission of Mercy**, 325 Walden Ave., Buffalo, NY 14211, tel. (716) 894-4476, [www.stlukesmom@juno.com](mailto:www.stlukesmom@juno.com)

St. Luke's Ministries include serving lunch and dinner to those in need; providing housing for homeless; structured programs for people with addictions; Catholic education for pre-K through 8<sup>th</sup> grades; distributing clothing, small appliances, household wares to those in need.

**The TR Aid Program**, Center for Assistive Technology, 3108 Main St., Buffalo, NY 14214, (716) 836-1350

Federally funded and administered by the NYS Commission on Quality of Care and Advocacy for Individuals with Disabilities.

Offers a program designed to increase awareness and appropriate use of assistive technology by individuals with disabilities. Provide information and referral services, the TR AID-

IN equipment exchange service, increased access to assistive technology, and training on assistive technology.